# Welcome to





### What is CareerSource Suncoast?

Federal law has placed career centers all across the country, offering **free** job search, resume, and recruiting assistance to job seekers and employers.

Our services are funded by taxpayer dollars at the state and federal level.



Florida's career centers are known as CareerSource.

There are 100 CareerSource centers across the state, divided into 24 regions: CareerSource Tampa Bay, CareerSource Polk, and so on. In Manatee and Sarasota counties, we are called

CareerSource Suncoast!



#### Our locations are:

3660 N. Washington Blvd. Sarasota, FL 34234 (941) 358-4200 M-F 8:30 am – 5 pm At Early Learning Coalition:
600 8th Ave W
Palmetto, FL 34221
(941) 358-4200
M-Th 8 am – 5 pm

Closed on: New Year's Day

Martin Luther King Jr. Day

Presidents Day

Memorial Day

Memorial Day

Juneteenth

July 4th

Labor Day

Veterans Day

Thanksgiving

Day after Thanksgiving

Christmas Eve

**Christmas Day** 

<sup>\*</sup> Additional closure dates subject to governor's discretion



The state of Florida's job search website is known as Employ Florida (EF).



To use our services, the **first step** is creating a complete profile on Employ Florida.

If you have internet access, this can be done before your first visit. If not, we have computers available! Plan on at least 30 – 45 minutes. If you cannot use a computer, please bring someone with you who can – we will not be able to complete this for you.

Employ Florida is designed to seek out and import job openings in the state of Florida from across the Internet. You can log into your account and instantly search jobs from many different websites at once!



### What is a complete Employ Florida (EF) registration?

Login Information		
Login Name:	INDIV1234	
Password:	Change password	
	Last Changed: 7/13/2016 8:24:42 AM, Ben Vanderneck	
Security Question:	What is your pet's name?	
Security Question	spot	
Response:	Avoid using numbers or special characters.	
E-mail Address		
Primary E-mail:	jschmoe@yippee.com	
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
	Read Our E-mail Security Policy	
Confirm Primary E-mail Address:	jschmoe@yippee.com	
Secondary E-mail: Confirm Secondary E-mail Address:		
	ng events and job openings using this email address. Your email address will not be shared with at	
Scan Card Informati	on	
Scan Card ID:	Date Issued:	
Name		
First Name:	Joe	
Middle Initial:		
Con	eral information	
Gene	erai iiiioriiiation	In
(addr	ress phone etc.)	n

(address, phone, etc.)

**Education and Training** High School Equivalency Sarasota Cou Technical Inst Diploma Vocational School Manatee Tech Associate's Degree Occupational Licenses & Certificates CDL A W/ tanker endorsement SafeServe **Employment History** Employer Target Suncoastworkforce **Publix** McDonalds Job Skills **Background** (even if you already have a resume)

Joe Schmoe

2222 Fake Ave., Sarasota, FL 34236 Phone: (941) 123-1234 Email: jschmoe@yippee.com

#### Ability Summary

- · Customer-focused sales professional with 10 years' experience
- History of building new territories, establishing and cultivating relationships to secure business commitments.
- Excellent communicator, with aptitude for identifying critical drivers and structuring solutions to gain revenue.
- · Software skills: Microsoft Office (Word, Excel, PowerPoint, SharePoint, Teams), Salesforce

#### Employment History

Account Executive 01/2020

Sellco, Sarasota, FL

- · Making presentations to promote new products and special deals.
- . Retention of customers through policy renewal and sale of new policies and investments.
- Reviewed and coordinated implementation of marketing strategies. Evaluated profitability margins and buyer trends, making necessary adjustments to floor plan and inventory to accommodate fluctuations in shopping activity throughout the seasons
- Trained new sales force in addition to normal job responsibilities.
- Presenting company products to customers
- Helping customers by answering their inquires.
- Negotiating prices, warranty, terms and conditions

and

**Resume** (Built on the site or uploaded)

We have instructions for how to complete this at all of our centers and will help you!



### I already have a resume – why do I need to complete the Background too?

When you search for jobs on Employ Florida, you can choose search criteria: location, pay rate, experience required, etc. All of that information is entered into the site by

employers when they create a job order.

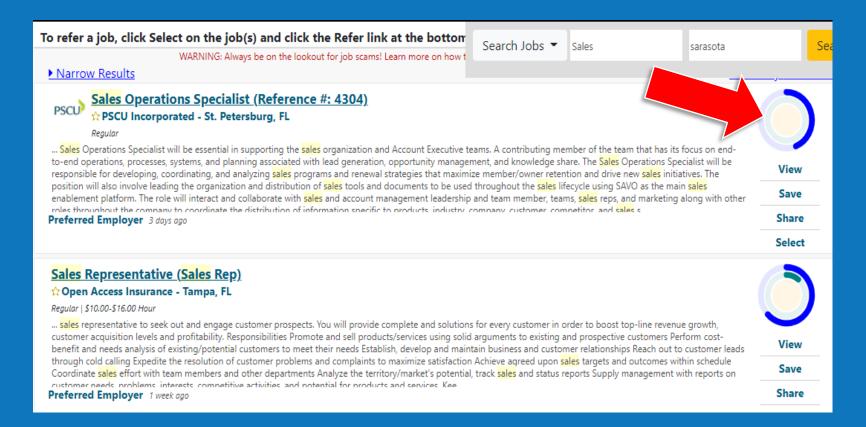
It works the other way too - if an employer wants to search for candidates like you, they can choose criteria as well – how much you want to make, where you're willing to work, how your skills summary matches up with the skills summary they entered for their job posting, etc.

When they are searching for this information, the search is based on your Background. If your Background is blank, employers cannot find you.

Search Criteria	
Area (click to change):	Manatee County and Sarasota County, FL
Keywords (e.g. Accountant):	Show Keyword Search Options
Hide Additional Quick Search Options	
Occupation Group:	Business and Financial Operations Occupations  [Select Specific Occupation]
Minimum Acceptable Salary:	\$21.75 hourly (\$45,000 annually) or more
	☐ Include jobs with no salary listed
Education Level:	2 Years of College or a Technical or Vocational School
	Selected education level or more  Selected education level or less Selected education level exactly



### What do the circles in the job search results mean?



This is a major reason why it's important to build the Background part of your profile as previously mentioned.

The circle icons show how well your Skills in your Background match up with the skills required by this employer and / or job title.



### Our Services for You, Our Client

Along with job referrals, our centers provide all of the following free services:

Resource Area: Staffed by experienced Workforce Development Specialists and featuring computers with internet access, printer, copier, scanners, and fax for your employment-related needs, such as completing online job applications or creating resumes in Microsoft Word.

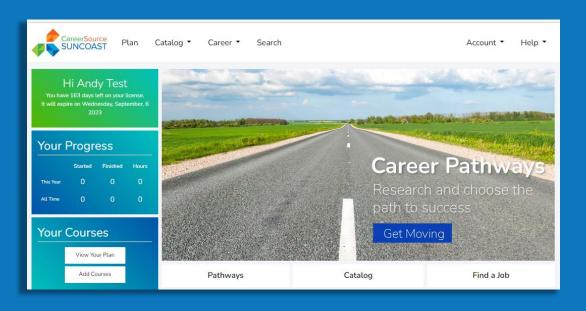




### Metrix – Ask us for a free account!

Whether you're interested in advancing in your industry, changing careers, or new to the world of work, CareerSource Suncoast's partnership with Metrix Learning is available to help you take charge of your future. Metrix Learning offers free and unlimited access to more than 5,000 high-quality online training courses for 180 days. Courses (presented in English and Spanish) include:

- Customer Service; QuickBooks
- Microsoft Office; Adobe
- Analytical Skills; Data Management/Reporting
- Time Management; Leadership Skills
- Health & Safety; First Aid
- And many more skill tracks



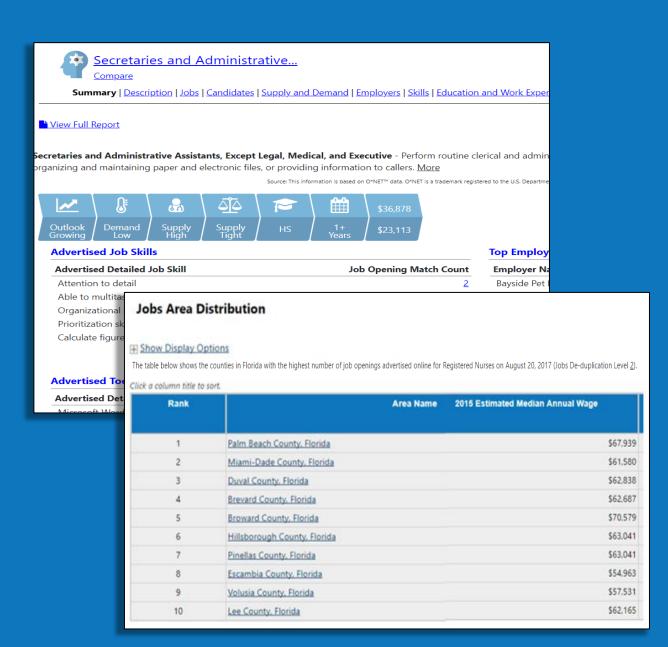
In addition, Metrix Learning also provides free Industry Certification Tracks designed to prepare you for certification credentials in IT, manufacturing, human resources, and more.



# **Employ Florida Labor Market Information:**

Overviews of wages, education requirements, job duties, growth expectations, and working conditions for any occupation of interest! Includes statistics from the US Department of Labor and job opening totals updated daily from online job boards. In your Employ Florida profile, go to Services for Individuals, then Labor Market Services.

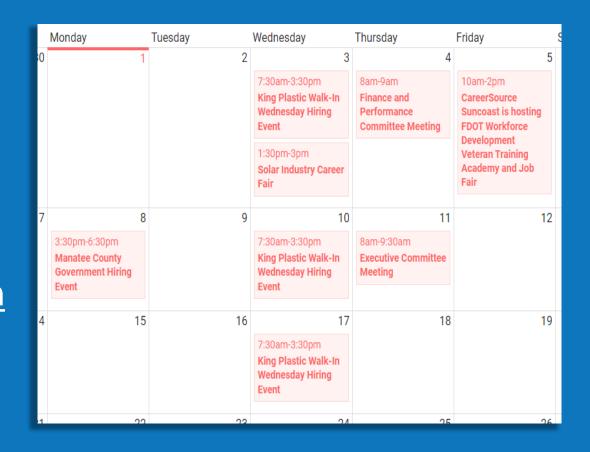
### **Online Career Seeker Tools**





# **Hiring Events**

We regularly have hiring events featuring local employers, virtually and in the community! Come prepared to interview; we can help you with your resume beforehand. Stay up to date with hiring event info at https://careersourcesuncoast.com/calen dar/, through our social media, and by subscribing to our newsletter on careersourcesuncoast.com.



Sample hiring events listings on our website



### CareerSource Suncoast social media

- https://www.facebook.com/CareerSourceSC
- https://www.linkedin.com/company/careersourcesc/
- https://www.twitter.com/CareerSourceSC
- https://www.instagram.com/careersourcesc/
- https://www.youtube.com/channel/UCmG5-R69TSOkRUQBO3rD7ag



### **Priority of Service and Veterans' Services**

If you are or were in the military or a spouse, thank you for serving! Anyone who has served a single day of active duty receives **priority of service** at our centers – if there is any wait for any of our services, please inform a staff member that you are a veteran and receive assistance first!

Our **Veterans' Services** program is federally mandated to provide help to specific qualifying veteran populations. If you are interested in learning more about the program, please ask our staff for an assessment checklist!





# MySuncoast Scholarship: School / Career Training Aid through WIOA (Workforce Innovation and Opportunity Act)

WIOA's primary focus is on the attainment of certificates or degrees of value in the labor market leading to a job in high-demand occupations and emerging industries. Job seekers who are either unemployed or working in low-wage jobs may be eligible for tuition assistance.

Available services are based on need and may include tuition assistance, books allowance, uniform/supplies, vocational guidance and career counseling. You can view the orientation to the program, learn about the local schools participating in job training assistance, and complete the brief application all on **CareerSourceSuncoast.com!** 

MySuncoast SCHOLARSHIP CareerSource SUNCOAST /iew the MvSuncoast Scholarshi & Training Orientation **MySuncoast** Step 2 Scholarship & Training Explore this area's Targeted Occupations List Page: 0 of 1 Orientation Sten 3 Explore the list of approved Step 4 Complete your MySuncoast Scholarship Request < Back Next >



### **MySuncoast On-the-Job Training**

MySuncoast On-the-Job Training (OJT) provides selected individuals occupational skills and training essential to the performance of a specific job. OJT is an "earn and learn" employment model where participants upgrade, retool and increase their skills. Two unique features of OJT are:

- 1. The participant begins training as a new employee
- 2. The participant receives training at the workplace, under appropriate supervision, acquiring occupational skills and knowledge in an "on-the-job" training environment.

View the MySuncoast OJT
Orientation
Page: 1 of 28

Explore this area's Targeted
Occupations List
Page: 0 of 1

Step 3

Complete your MySuncoast OJT
Request

CareerSource
SUNCOAST

WySuncoast
ON-THE-JOB-TRAINING
Orientation

MySuncoast on-THE-JOB-TRAINING

You can view the orientation and complete the brief application on **CareerSourceSuncoast.com!** 



# Young Adult Services

Gain the academic and job skills necessary to take your career to the next level! Our goal is to help youth plan and achieve educational goals and secure employment - we offer training, scholarships, career planning, and more.

If you or someone you know are 18-24 years old and live in Manatee or Sarasota county, we may be able to assist. Stop in for more information or contact us at <a href="https://careersourcesuncoast.com/young-adults">https://careersourcesuncoast.com/young-adults</a>!





### **Welfare Transition**



Provides services to job seekers who have applied for and are currently receiving **cash assistance** through the Department of Children and Families. Services may include, but not be limited to:

- Case Management Connection to a Workforce Development Specialist who
  will guide and assist you in the development of an action plan identifying Training
  and Employment goals.
- Support Services Services provided help alleviate significant barriers to employment. Support may be provided through a referral system or may be provided by CareerSource Suncoast, as funding is available. (An example of such service would be a receipt of a childcare voucher to a local childcare coalition.)



# **SNAP Employability & Training**

When an individual applies for or is receiving Food Assistance benefits formerly known as food stamps, then Department of Children & Families (DCF) will review the application and determine the applicant to be an ABAWD (Able Bodied Adult Without Dependents). ABAWDs who meet the following criteria are required to participate in work activities through CareerSource Suncoast in order to maintain eligibility for food assistance:



- Age 18-52
- Not working at least 30 hours a week
- Not earning weekly wages of at least \$217.50 a week
- Not in school at least half-time
- No documented medical limitation

Anyone can use one of our centers to apply for SNAP on myflorida.com/accessflorida, to complete required OSST orientation, assessment, and job search training, and to speak with one of our SNAP Workforce Development Specialists.





### **THRIVE**

THRIVE is a business accelerator based in our Sarasota office, offering entrepreneurs:

- Flexible and affordable workspace (co-work, private offices, meeting & conference rooms)
- Tech-centric tools
- Skill development resources (workshops and seminars; one-on-one mentoring).

Learn more at Entrepreneurs - CareerSource Suncoast!





### Ticket to Work

#### Requirements:

- Age between 18-64
- Currently receiving SSI/SSDI
- Looking for employment
- Assigned a Ticket to Work by the Social Security Administration

If you meet the requirements above, ask to speak with the Ticket to Work Coordinator for more information.



# Dislocated Worker Grant Coaching and Training opportunities

Grant funding is available for individuals who meet one of the following categories:



- Eligible for unemployment compensation due to a layoff or
- Exhausted unemployment benefits but not yet returned to work or
- Long-term unemployed

If your current situation fits any of these categories, you may be eligible for free employment services, including career coaching, temporary employment opportunities, and targeted training.



## **Hope Florida**



The DCF Hope Navigator program has partnered with CareerSource Suncoast to provide employment services to those identified as "job ready".

Services may include but not be limited to:

- An Individualized Employment Plan.
- Referrals made through the platform "Crosswalk" to ensure individuals get the services they need with other area partners in the community.
- Resume preparation, job development, job seeking skills and job readiness hybrid training curriculum.
- CareerSource Hope Navigator will shepherd the referral as it goes through the process of obtaining the appropriate resources.
- Utilizing the soft skills training "The 7 Habits of Highly Effective People" taught by in house staff as well as experts on this topic.
- Assisting clients in updating their Employ Florida account and instruction on how to utilize the resources found in this platform.



## Non-Custodial Parent Employment Program

CareerSource Suncoast through the Non-Custodial Parent Employment Program (NCPEP) provides Non-Custodial parents who have fallen behind or are struggling to make court ordered child support payments with services to help find new or improved job opportunities.

Enrollees in the NCPEP (Noncustodial Parent Employment Program) receive:

- A 60-day pause in Florida Department of Revenue Child Support penalties
- Driver's license reinstatement help
- Incentives for enrollment and new job
- Job search, referral, and interview support
- New career scholarships
- Pay work-related expenses (job required tools, clothing, license fees)
- Assistance with rent, transportation, childcare (if qualified)



### **GED Prep**

Helping individuals achieve skills necessary to succeed in today's economic culture by offering GED preparation. Available at our Sarasota center.



### Partner Program – Vocational Rehabilitation (VR)

Our Sarasota center features staff from Florida's VR program, which helps people who have physical or mental disabilities get or keep a job. In addition to the general client employment program, VR has additional specific programs designed to help eligible people with disabilities become employed.





# **Digital Navigation**

We offer:

#### **Affordable Internet**

Members of your household may qualify your home for low-cost broadband. You could end up paying zero for high-speed home internet.

#### **Computing Devices**

Large-screen devices such as laptops and tablets are necessary to access today's goods and services. Tell us your budget and we'll help you find the right device.



#### **Computer Training**

Just getting started with laptops or tablets? Or are you curious about cloud computing? We'll help you learn computing skills regardless of your skill level.





### Free tools to help you quit!

Many employers (including us) now will not hire smokers or tobacco users. Quitting will help with your job search, and of course improve your health and save you money.

We have teamed up with Tobacco-Free Florida and are able to offer you **free** resources and options including group support, online tools, or phone help from a Quit Coach. You'll also be eligible to receive a free 2-week starter kit of nicotine patches, or gum, if medically appropriate and 18 years of age or older. Ask our staff for more information and we can get you started!





## **Federal Bonding Information**

An incentive program that allows employers to hire at-risk job applicants with limited liability to their business. At-risk applicants are:

- Individuals with a criminal background
- Recovering substance abusers (alcohol or drugs)
- Welfare recipients and other persons having poor financial credit, or who have declared bankruptcy
- Economically disadvantaged youth and adults who lack a work history
- Individuals dishonorably discharged from the military
- Anyone who cannot secure employment without bonding services

Interested job seekers can receive more information on the program along with other resources for returning citizens at our centers!



# Migrant Seasonal Farmworker Program (MSFW)



Our centers provide the following services to migrant and seasonal farmworkers:

- Registration / job search assistance
- Placement and job development
- Testing
- Counseling
- Training opportunities
- Referrals to supportive services
- Referrals to other organizations that serve migrant and seasonal farm workers
- Complaint resolution
- Farm worker rights and labor law information

Our Palmetto center is one of nine in the state with an MSFW Outreach Specialist!



### CareerSource Suncoast Satellite Office - STC

Suncoast Technical College 4748 S Beneva Rd, Sarasota, FL 34233

Phone: 941.927.5286

Open to the public and STC students!

Hours: Wed. 8 am - 5 pm

#### **Services offered:**

- Resource Area computers, printer, copier, fax
- Employ Florida (EF) job referrals
- Veterans' Services (appointment only)
- Workforce Innovation and Opportunity Act (WIOA) (appointment only)





### CareerSource Suncoast at MTC

Manatee Technical College 6305 State Road 70 E, Bradenton, FL 34203 Phone: 941.751.7900 ext. 1150

### Open to the public and MTC students!

Hours: Wed. 8 am - 5 pm

#### **Services offered:**

- Employ Florida (EF) job referrals
- Resume assistance
- Interview preparation





### CareerSource Suncoast at SCF

State College of Florida 5840 26th St W, Bradenton, FL 34207 Phone: 941.752.5000

Open to the public and SCF students!

Hours: Wed. 8 am - 5 pm

#### **Services offered:**

- Employ Florida (EF) job referrals
- Resume assistance
- Interview preparation





CareerSource Suncoast is an Equal Opportunity Employer and Program Service Provider. As such, we are committed to the spirit and letter of all federal, state, and local laws and regulations of equal opportunity obligated to operate all of our programs and activities in a non-discriminatory manner. We publicize the name and contact information for our designated Equal Opportunity Officer so that any employee or participant/customer can easily get more information or file a discrimination complaint directly with our office. The name and contact information for the CareerSource Suncoast Equal Opportunity Officer is:

#### **Christina Witt**

CareerSource Suncoast
3660 North Washington Boulevard

Sarasota, FL 34234

Phone: 941-315-9020

Email: cwitt@careersourcesc.com

For more information or to submit a discrimination complaint, view the below document.

**Discrimination Complaint Assistance** 



### Please tell us when you get a job!

The success of job seekers is why we do what we do! Your stories make our days better and inspire others who have been right where you are – including members of our staff.

We will record this information in your Employ Florida (EF) profile as part of our reporting requirements to the state. Data on who is finding work in Florida and where is very important and may contribute to the funding that this region relies on to best assist other job seekers.

You can call, email, or stop by – just please let us know!



## Thank you for letting us assist you in your career search!

## See you again soon!